

The basic commitment of the company management of

VETERINARSKI ZAVOD SUBOTICA

is a sustainable business based on high quality and safe products - pharmaceutical and biological drugs, dermo-cosmetic products, pest control agents, provision of pest control services and packaging and sale of animal feed, realized in conditions providing health and safety protection, environmental protection, safety of animal feed and corporate social responsibility.

The goals of the policy of integral application of standardized management systems are:

- 6** *Affirmation of leadership as one of the management principles*
- 6** *Satisfaction of the users of our services and products and their needs and expectations, while fulfilling legal and other requirements especially related to registration, production, quality control and trade of drugs, environmental protection, health and safety at work as well as animal feed safety.*
- 6** *Continuous improvement of effectiveness and efficiency of the production realization process and rendering of services, with continuous improvement of organizational, technological, technical, infrastructural, and other conditions*
- 6** *Recognition of business risks and implementation of proactive actions in order to reduce their impact on the company*
- 6** *Identification and use of opportunities for system improvement*
- 6** *Identification, research and reporting on nonconformities and taking actions to eliminate all the causes that endanger the safety and the quality of the products*
- 6** *Improvement of work organization for rational use of resources*
- 6** *Training, education, and motivation of employees in all areas of business, important for the company*
- 6** *Establishing and maintaining partner relationships with customers, suppliers, and subcontractors*
- 6** *Preservation and improvement of reputation of the organization, by strengthening its market position*
- 6** *Commitment to risk prevention and improvement of health and safety at work, with monitoring and analysis of the achieved results*
- 6** *Commitment to environmental protection, along with sustainable growth, pollution reduction and optimal use of natural resources.*

The management considers the compliance with the requirements of standardized management systems is the best way to achieve the aforementioned goals. Integral application of standards in everyday practice is enabling the long-term sustainable growth and successful company business.

In Subotica, September 11, 2020

Chief Executive

Dragoljub Milinković